

**Patient and Family Advisory Council**

**Candidate Interview Guide & Decision Matrix**

Applicant’s Name:

Interview Date:

Instructions: Score for each question.

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| What interests you about being a member of the PFAC? *(shows concern for more than one issue or agenda)* | **Failed to Demo****0** | **OK Answer****1** | **Good Answer****2** | **Excellent Answer****3** |
|  |  |  |  |
| Please share with us your talents & strengths that would be useful in working with a group. *(good listening skills, speaks honestly & comfortably in a group)* | **Failed to Demo****0** | **OK Answer****1** | **Good Answer****2** | **Excellent Answer****3** |
|  |  |  |  |
| Recall a positive experience you had in healthcare where you or your family felt respected or supported, and you had the information you needed and wanted. (*ability to share insights & information in ways that others can learn)* | **Failed to Demo****0** | **OK Answer****1** | **Good Answer****2** | **Excellent Answer****3** |
|  |  |  |  |

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Now recall an experience and describe the situation that was not so helpful. (*sees beyond their own personal experience)*How could the situation have been changed or improved? | **Failed to Demo****0** | **OK Answer****1** | **Good Answer****2** | **Excellent Answer****3** |
|  |  |  |  |
| If you had a magic wand and could change or improve healthcare for you and your family, what changes would you make? *(works in partnership with others)* | **Failed to Demo****0** | **OK Answer****1** | **Good Answer****2** | **Excellent Answer****3** |
|  |  |  |  |
|  |  |  |  |
| **TOTALS** |  |  |  |  |

* I highly recommend and will support this applicant
* I recommend and will support this applicant
* I do not recommend this applicant

Interviewer: