

# Partnering with Patients & Community to Achieve Clinical Excellence in Wound Care

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### Objectives

- •Describe the nine essential elements of healing
- •Describe Staff roles and responsibilities for wound care
- •Describe "whole patient care" for improving outcomes for wound care
- •Describe community partnerships for improving wound care outcomes



#### Introduction

The Wound Care Center at Spring View Hospital is a member of the Healogics® network and offers highly specialized would care to patients suffering from diabetic foot ulcers, pressure ulcers, infections and other chronic wounds which have not healed in a reasonable amount of time.



#### Introduction

Advanced wound care modalities provided by our wound care experts include negative pressure wound therapy, total contact casting, bioengineered tissues, biosynthetic dressings and growth factor therapies. The Center also offers hyperbaric oxygen therapy, which works by surrounding the patient with 100 percent oxygen to help progress the healing of the wound.



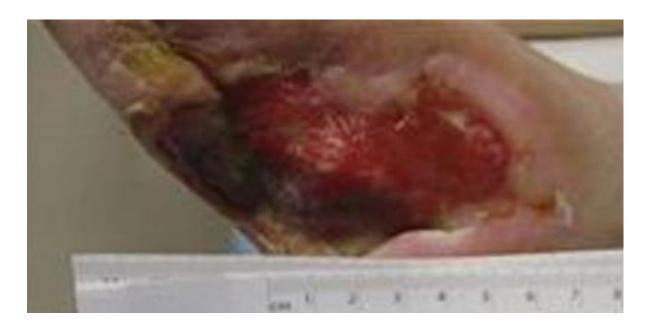
#### Methodology

THE WOUND CARE CENTER TEAM UTILIZES THE 9 ESSENTIAL STEPS OF HEALING TO EXCEL IN THE KEY PERFORMANCE INDICATORS OF HEALING RATES, OUTLIER RATES, AND MEDIAN DAYS TO HEAL.

- Enhance perfusion and oxygenation
- Remove non-viable tissue
- Resolve infection and control inflammation
- Resolve edema
- Optimize wound bed moisture balance, exudate, and odor control

- Enhance tissue growth
- Relieve pressure, provide effective offloading, and preserve function
- Control and diminish pain
- Optimize host factors









3/7/2022

#### Process Measures & Data Outcomes

In 2019, the Wound Care Center team identified the need to find tactics to actively engage patients and families into their treatment plan to increase compliance and satisfaction with team and providers.

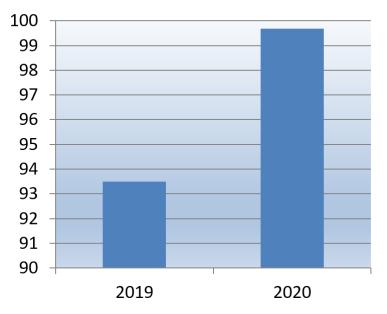


#### Process Measures & Data Outcomes

- •The Wound Care Center team clearly defined the following staff roles and responsibilities.
  - Moved to a primary Wound Care Provider that is nationally certified in wound care with general surgeon and podiatry support
  - Nurse Case Manager is responsible for wound assessments which promotes consistency for the 9 Essential Steps to Healing.
  - Lead Office Coordinator schedules all referrals within 7 days, coordinates communication with PCP offices for progress, and calls patients with appointment reminders.



Chart 1. Healing Rate. Higher is better.



**Chart 3.** Median Days to Heal. Lower is better.

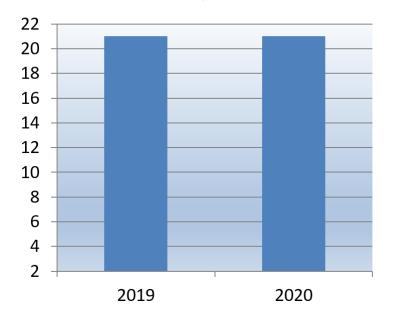


Chart 2. Patient Satisfaction. Higher is better.

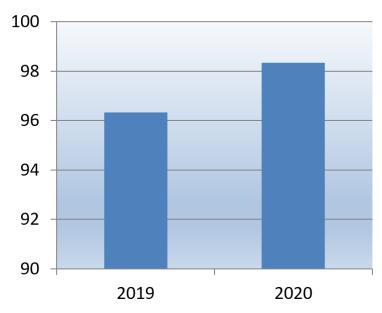
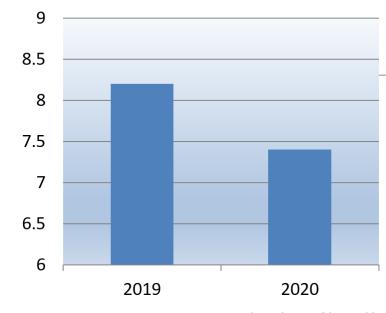


Chart 4. Patient Outlier Rate. Lower is better.



#### Results

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#### Results

Measures	2019	2020
Healing Rate	93.49%	99.69%
Median Days to Heal	21	21
Patient Outlier Rate	8.2%	7.4%
Patient Satisfaction	96.32%	98.34%



#### Discussion & Reliability

Wound care patients face challenges with navigating the complexity of care required to heal. By defining team roles, each team member identifies support services in the community needed to take a multidisciplinary approach to wound healing.



#### Discussion & Reliability

- •The Wound Care Center team has created a culture to treat the "whole" patient, not just the wound.
  - Patients receive education on nutrition, diabetes management and wound/dressing care.
  - The Wound Care Center team has partnered with local vascular surgeons, infectious disease providers, home health agencies, pharmacies, infusion companies, transportation agencies, and DMEs to ensure continuity of care for the patients.



#### Conclusion & Sustainability

- •The Wound Care Center team engages patients and community partners to provide evidence-based care to achieve clinical excellence.
- •As a result, the team was recognized for a second year as a Center of Distinction by Healogics®.
- •In addition, the team received the Center of Distinction Robert A. Warriner Center of Excellence award for scoring in the top 10% of Healogics® centers.



# James Smith, MD, FACS; Jared Malan, DPM, DABPM, FAC, FAS; Stefanie Spalding, APRN, FNP-C, CWON-AP

Heather Lamkin, Director; Lindsey Ballard, RN, WCC; Kayla Russell, RN; Amelia Farmer, RN; Emily Dobbins, RMA; Sherry Rodgers, Coordinator



Picture 1. Patient Graduation..



Picture 2. Wound Care Team.



#### Contact

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#### FACT • NPIAP SHEET



(NPIAP, 2022)





**DEEP TISSUE** PRESSURE INJURY OR AN IMPOSTER?

Intact or non-intact skin with localized area of persistent non-blanchable deep red, maroon, purple discoloration or epidermal separation revealing a dark wound bed or blood-filled blister. Pain and temperature change often precede skin color changes. Discoloration may appear differently in darkly pigmented skin. This injury results from intense and/or prolonged pressure and shear forces at the bone-muscle interface.

The wound may evolve rapidly to reveal the actual extent of tissue injury or may resolve without tissue loss. If necrotic tissue, subcutaneous tissue, granulation tissue, fascia, muscle or other underlying structures are visible, this indicates a full thickness pressure injury (Unstageable, Stage 3 or Stage 4).



WOUNDVISION ( woundvisor.com/splap-inpoder



Socral DTPI after cordiac surgery in supine position 48 hours ago



Low sacral-coccygeal DTPI in a patient sitting in High-Fowler's position



Forehead DTPI after surgery in prone position 24 hours ago

**Evolving DTP**I



DTPI of right buttock with early separation DTPI of right para-socrum with early of the dermis, 72 hours after surgery done separation of the dermis, 72 hours after with potient rotated to the right



mechanical ventilation for hypoxia



DTPI of para-socrum with blatering. 72 hours after cardiac surgery in



DTPI of para-sacrum with blistering. 72 hours after cardiac surgery in



DTPI of buttocks with blistering, 72 hours ofter mechanical ventilation for hypoxia



Mood blister - Tissue may be hard to the touch or boggy

(NPIAP, 2022)







#### **DEEP TISSUE** PRESSURE INJURY OR AN IMPOSTER?

Many conditions can lead to purple or ecchymotic skin and rapidly developing eschar. Some of the most common differential diagnoses are shown below.

#### Ischemia

Trauma



COVID-19 COVID-19 accelerates clotting in small vessels Skin color change is not always on pressure bearing tissues



Embolic Disease Marked disease of internal flacs or postoperative portu-iliac bypass with embali



Warfarin Induced Skin Necrasis Erythemataus flushing then progressing within 24 hours to full thickness hemorrhapic bullae several days after high loading doses of Wordenin.



Hemetome History of trauma to area. often anticoagulated - Area is palpable and aften tender



Vesepresser Induced Peripheral Ischemia Levaphed in use - Ischemia of ears, nose, fingers also common



Ischemia From Hypotension Sudden purpura near end of life, no pressure events had occurred. Patient died 4 days later



**Blunt Treume** History of traumatic injury irregular shape Painful to touch. Morel Lavallée Lesions are possible



Chronic Friction Injury immobile or chairbound potient who uses a slide board Skin thick and irregular lesions



DIC/Sepsis with Microvescular Embell Reticular presentation Spontaneous orset, rapidly



Celciphylexis (AKA Celcific **Uremic Arteriopathy)** Seen in patients in dialysis dependent renal failure due to hyper-parathyroidsm, hypercolcemia and hyper-phosphatemia



Braise History of troums in the area Color changes to yellow and green in ambulate, Usually, profuse a few days



Patient fell attempting to blending.

(NPIAP, 2022)



## Let's Discuss Kennedy Terminal Ulcers!



# Hyperbaric Oxygen Therapy

Hyperbaric oxygen therapy (HBO) is used to treat several medical conditions. It takes place in a chamber that is pressurized. The patient breathes 100% oxygen in which the blood carries the extra O2 to the injured area—called hyperoxia.



# Why is Oxygen Important?

#### ALL ASPECTS OF WOUND HEALING REQUIRES OXYGEN.

- Aerobic respiration and energy production
- Cofactor for enzymatic processes
- Signaling mechanisms
- Leukocyte killing activities
- Collagen formation



- •Growth factors in wound healingfiberblasts, collagen synthesis
- •Resistance to infection-increased efficacy of antibiotics
- •Neovascularization- (angiogenesis and vasculogenesis

(Healogics, 2017)



# Why is it Called Diving?

- •The chamber is pressurized as if the patient is below sea level, much like when you are scuba diving 30-45 feet below sea level
- •At this atmospheric pressure the body is able to use oxygen in expanded capacity.





### Diabetic Foot Ulcers (DFUs)

- •At least 26.9 million Americans 65 years old & older are diabetic
- •At least 1.9 million newly diagnosed per year
- •At least 79 million are pre-diabetic



(Healogics, 2017)



## How do DFUs Qualify for HBO?

The Center's for Medicare and Medicaid Services National Coverage Determination states the criteria that must be present and clearly documented in order to meet the medical necessity requirements to initiate hyperbaric oxygen therapy for the diabetic wounds of the lower extremities.

(Wound Reference, 2021)



### Getting it Covered by Insurance

- •Patient has type I or type II diabetes and has a lower extremity wound that is due to diabetes
- ·Wound is classified as Wagner grade III or higher; and
- •Patient has failed an adequate course of standard wound therapy.
- •The use of HBO therapy is covered as adjunctive therapy only after there are no measurable signs of healing for at least **30 days** of treatment with standard wound therapy and must be used in addition to standard wound care.

(Wound Reference, 2021)













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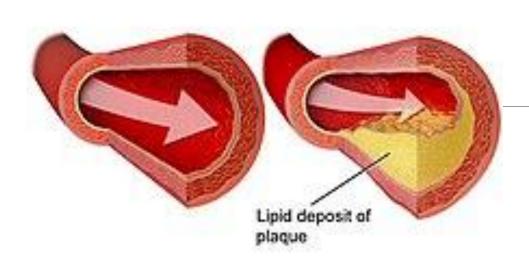
#### Getting it Covered by Insurance

- •Assessment of a patient's vascular status and correction of any vascular problems in the affected limb if possible—ABI normal? TCOM-(transcutaneous o2 monitoring) above 40?
- •Optimization of nutritional status—check albumin, prealbumin (refer to dietician)
- •Optimization of glucose control—A1C WNL's, adjustment in medications, monitoring
- •Debridement by any means to remove devitalized tissue, maintenance of a clean, moist bed of granulation tissue with appropriate moist dressings
- •Appropriate off-loading, and necessary treatment to resolve any infection that might be present

(Wound Reference, 2021)



#### Normal Artery Narrowing of Artery











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#### DFU HBO Treatment Guidelines

30 initial treatments with an air break if possible with dive to 2.5 ATA—if not 2.0 ATA

AFTER 30 TREATMENTS will RE-EVALUATE. If healing, will add 10 additional treatments. If no healing, cannot continue.

(Healogics, 2017)



# Crush Injuries





# What Qualifies a Crush Injury for HBO?

#### CRUSH INJURY, COMPARTMENT SYNDROME AND OTHER ACUTE TRAUMATIC ISCHEMIA

- •Two or more tissues (muscle, Bone or other connective tissue, skin, nerve) must be involved.
- The injury must be severe enough to rendered the viability of the tissue questionable
- Severity of the injury is from minimal to irreversible
- Acute injury that compromises circulation



### Delayed Radiation Damage

#### OSTEORADIONECROSIS OR SOFT TISSUE RADIONECROSIS

- •Prior history of radiation exposure to affected area including radiation dosage in dates of administration
- •Soft tissue radionecrosis, radiation cystitis, colitis, urethritis, failed surgical wounds in previously irradiated fields
- •Dysphagia with a history of radiation to the face or neck

WHAT THE PCP CAN EXPECT TO FIND IN THESE PATIENT'S:
NONHEALING WOUNDS, DYSPHAGIA, BLADDER PAIN, ORAL LESIONS, NECK, FACE OR
ORAL WOUNDS IN PATIENT TO OF PREVIOUSLY HAD RADIATION THERAPY.



#### Gas Gangrene

#### NECROTIZING SOFT TISSUE INFECTION

- Usually diabetic foot ulcers
- •Requires immediate surgical intervention
- •Clinical evidence- has on exam or x-ray, rapidly progressive soft tissue necrosis

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#### Osteomyelitis

- •Evidence of osteomyelitis on exam and x-ray, nuclear scan, CT scan or MRI
- Evidence of refractory or limb threatening clinical Course
- After 20 treatments will re-evaluate, if progress will add additional 10 treatments may continue that up to 60-maximum number of recommended treatments
- Patient must have 6 weeks of IV or oral antibiotics without resolution of osteomyelitis

(Healogics, 2017)



## Compromised Flap or Graft

- •Evidence of ischemia
- Inadequate granulation tissue
- Cultures reveal significant resistant soft tissue infection
- No wound contraction within the 1st 3 weeks of wounding

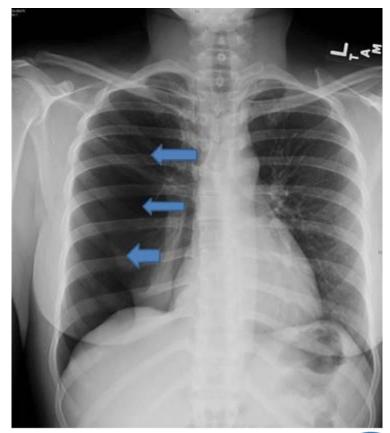
DOCUMENTATION MUST INCLUDE THE DATE, DESCRIPTION OF THE GRAFT OR FLAP PROCEDURE, THE TIMING OF THE ISCHEMIC COMPROMISE AND THE RESPONSE TO THE TREATMENT EVALUATED ON A FREQUENT BASIS

(Healogics, 2017)



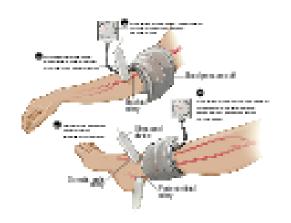
## Contraindications of HBO Therapy

- Untreated pneumothorax
- Any current treatment with chemotherapeutic agents
- Current treatment with amiodarone > 400 mg a day
- •Bleomycin administration within 12 months
- Pregnancy
- Terminal patient with irreversible disease



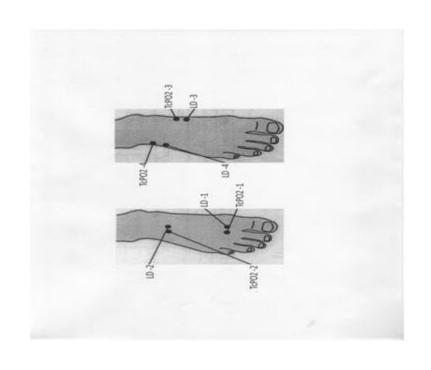
#### Ankle Brachial Index

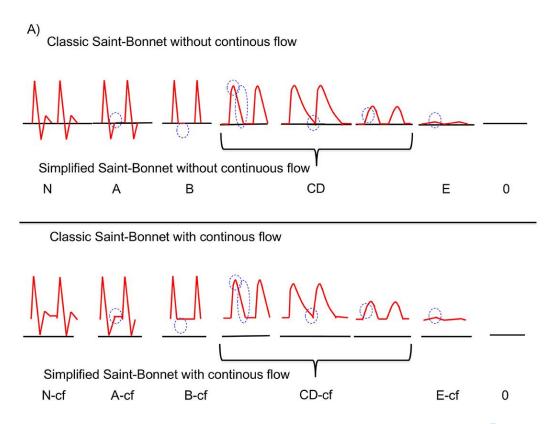
Spring View Hospital wound Care Center performs our own ABI test on every lower extremity wound on admission is not necessary for the PCP to order ABI prior to referral.





# Transcutaneous Oxygen Measurement (TCOM or TCPO2\_







# Safety





### What Can go Into the HBO Chamber?

- •NOTHING except the patient in their birthday suit! ©
  - HBO gown, sheet, pillows, and blankets
  - A bottle of water
  - O2 mask connected to room air to allow for an air break if needed
- •All other items pose a serious fire risk









Healogics, 2021)



### Questions?







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