SDOH Process & Coding
March 27, 2024

Our Mission is to heal the sick and to improve the health of the communities we serve.

About Owensboro Health

Owensboro Health is a system of 3 hospitals and large medical group.

- 3 Hospital System serving over 500,000 lives, reaching and 18-county area in Western KY and Southern IN

- 4,567 Team Members/over 250 providers

- 642 Licensed Beds: 391 Acute, 75 Transitional, 20 Rehab, and 24 Behavioral Health beds

The Build

- Multidisciplinary team with IT, Nursing, and Population Health

- Cross Walked current questions in EPIC with the CMS HRSN Screening Tool questions

- Go-Live end of January 2023

  - Performed concurrent audits for the first two months

- Continue to review and improve as new changes come out through the HRIP program

Target Zer©
Every Person. Every Time.

Navigators

OUTSIDE INFORMATION —
Care Everywhere
Reconcile Outsid…

ALLERGIES —
Allergies
Immunizations

PTA MEDICATIONS —
Review PTA Meds
Meds to Beds Op…
PTA Form Print
Home Meds Scan
PTA Med Consult

BLOOD COLLECT &
SIGNED/HELD ORDERS —
Blood Collection
Signed/Held Ord…
Release Orders

ADMISSION A —
Quick O…
Arrival I…ion
LDA Re…tion
Patient …gs
Pain/…
History
SDOH
Substance Use
Infectious Diseas…
GI/GU Screening
Review Care Team
Confirm Providers
Safety / Abuse
Discharge Planning
BestPractice

ADMISSION B: INPATIENT —
Directives
Therapy / Nutrition
Safe Pt. Handling
Vaccine Screening
Psychosocial

▦ Social Determinants of Health ⬆ ⬇

⧗ Responsible   ➕ Create Note   ✏ Macro Manager ▾   ☐ Show Last Filed Value   ☐ Show Details   ☐ Show All Choices   🔧

Living Situation ⌃

What is your living situation today?

| steady place to live | worried about losing current living place | no steady place to live | patient unable to answer | patient declined |

Think about the place you live. Do you have problems with any of the following?

☐ Pest ☐ Mold ☐ Lead ☐ Lack of Heat ☐ Oven/Stove not working ☐ Missing/non-working smoke detector ☐ Water leaks ☐ N/A ☐ patient unable to answer ☐ patient declined

Food Insecurity ⌃

Within the past 12 months, you worried that your food would run out before you got the money to buy more.

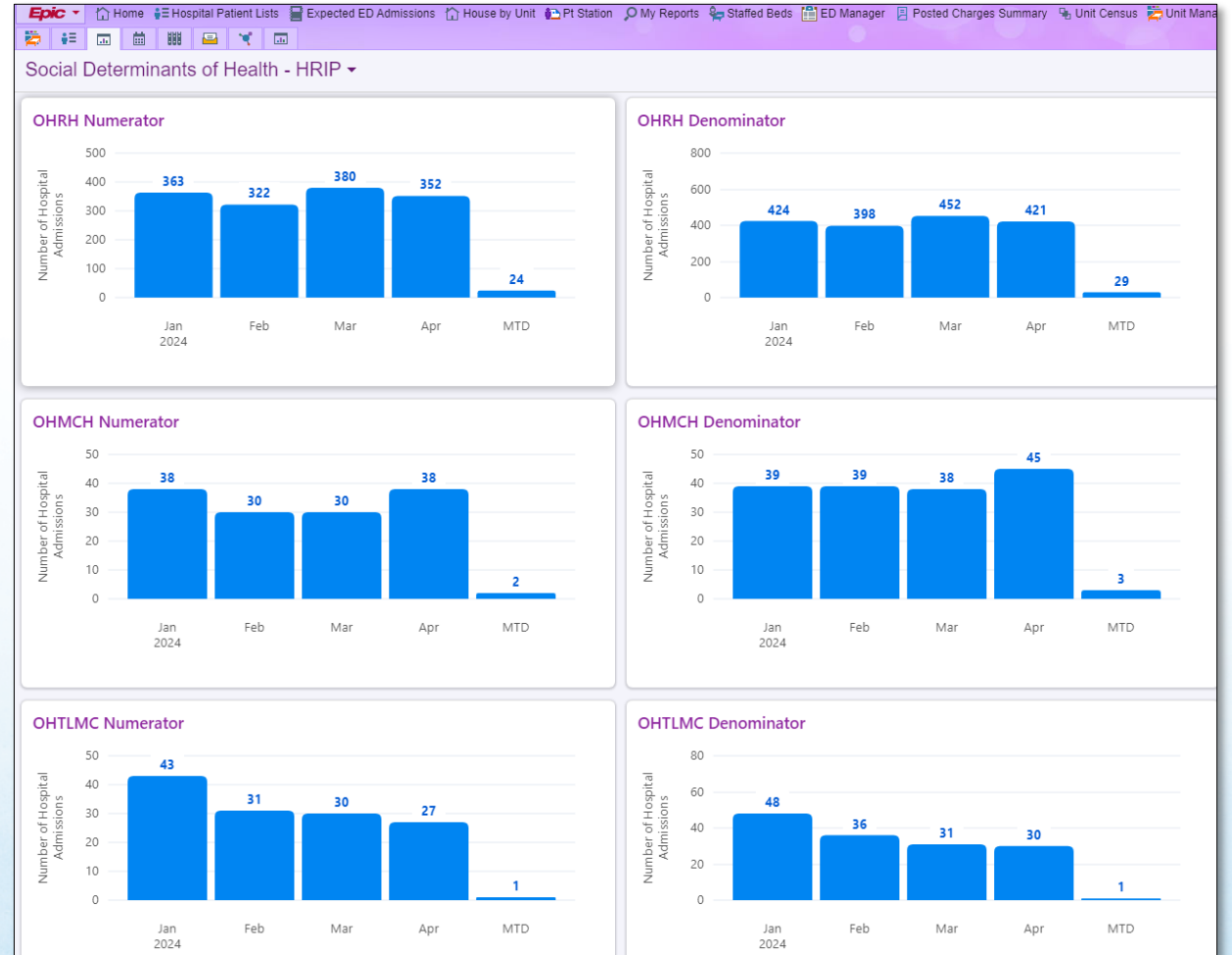| Never true | Sometimes true | Often true | Patient unable to answer | Patient declined |

Hager, E. R., Quigg, A. M., Black, M. M., Coleman, S. M., Heeren, T., Rose-Jacobs, R., Frank, D. A. (2010). Development and validity of a 2-Item screen to identify families at risk for food insecurity. PEDIATRICS, 126(1), e26–e32. doi:10.1542/peds.2009-3146.

Within the past 12 months, the food you bought just didn't last and you didn't have money to get more.

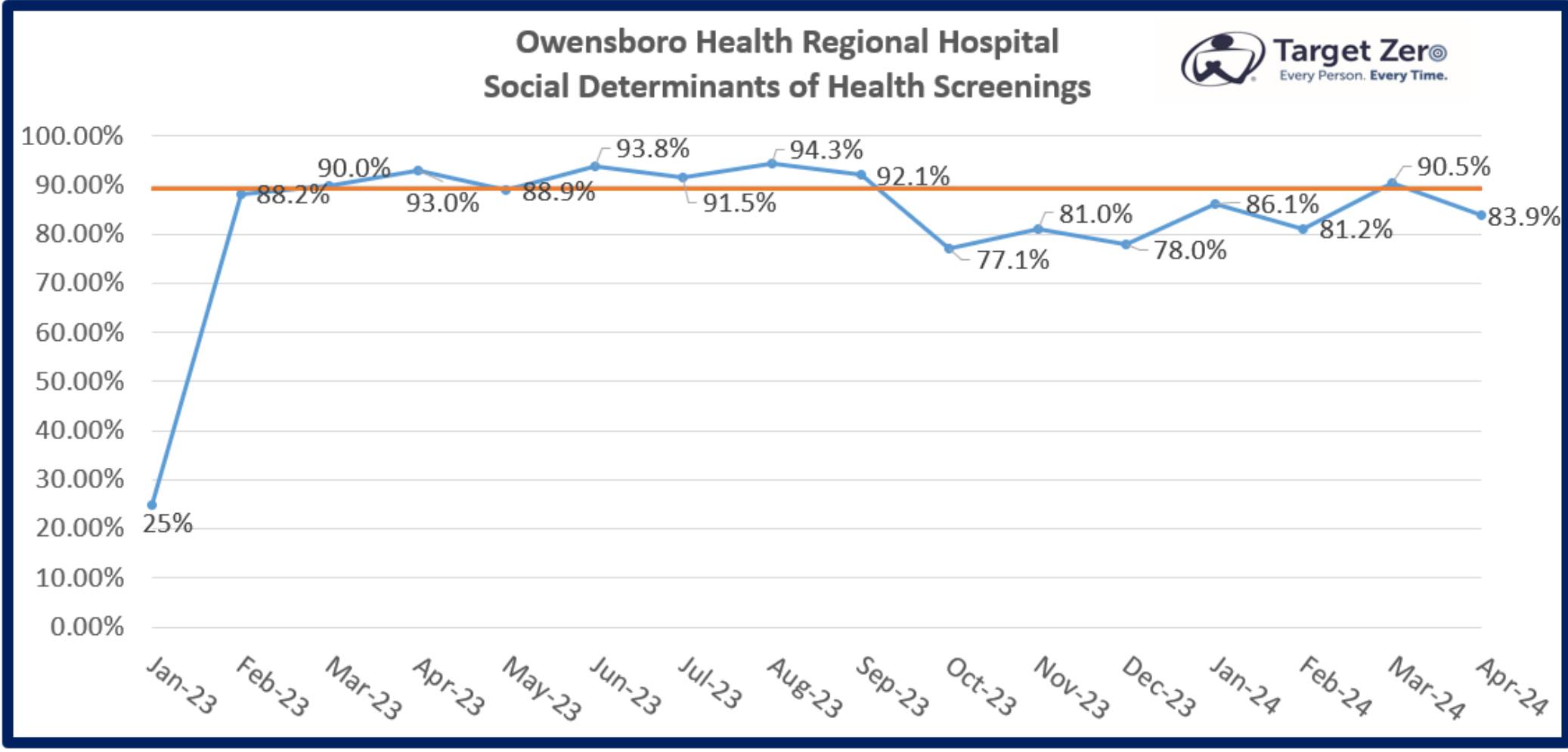| Never true | Sometimes true | Often true | Patient unable to answer | Patient declined |

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Transportation Needs ⌃

In the past 12 months, has lack of transportation kept you from medical appointments or from getting medications?

| Yes | No | Patient unable to answer | Patient declined |

National Association of Community Health Centers, Association of Asian Pacific Community Health Organizations, Oregon Primary Care Association, and Institute for Alternative Futures. The Protocol for Responding to and Assessing Patients' Assets, Risks, and Experiences (PRAPARE). 2016. www.nachc.org/prapare

In the past 12 months, has lack of transportation kept you from meetings, work, or from getting things needed for daily living?

| Yes | No | Patient unable to answer | Patient declined |

National Association of Community Health Centers, Association of Asian Pacific Community Health Organizations, Oregon Primary Care Association, and Institute for Alternative Futures. The Protocol for Responding to and Assessing Patients' Assets, Risks, and Experiences (PRAPARE). 2016. www.nachc.org/prapare.

Utilities ⌃

In the past 12 months has the electric, gas, oil or water company threatened to shut off services in your home?

| yes | no | already shut off | patient unable to answer | patient declined |

Nurse Training & Reporting

Current Data

Owensboro Health Regional Hospital
Social Determinants of Health Screenings

Coding

- Once the build was complete on the Social Determinants questionnaire, the coders were provided education on where to locate this within Doc Review for coding purposes.

Coding

- The admitting nurse completes the questionnaire during the admission assessment and our coders review the questionnaire and capture any applicable codes.

- Per coding guidelines, code assignment for SDOH may be based on medical record documentation from clinicians other than the actual provider.

- Our Clinical Documentation Improvement team also captures applicable SDOH codes during their concurrent reviews.

Target Zero
Every Person. Every Time.